

Land Use Research in West Linn

How http://westlinnoregon.gov Encourages Citizen Participation

January 21, 2008

Tonight's Presentation

- Philosophy
- Practice
- Plans

Philosophy

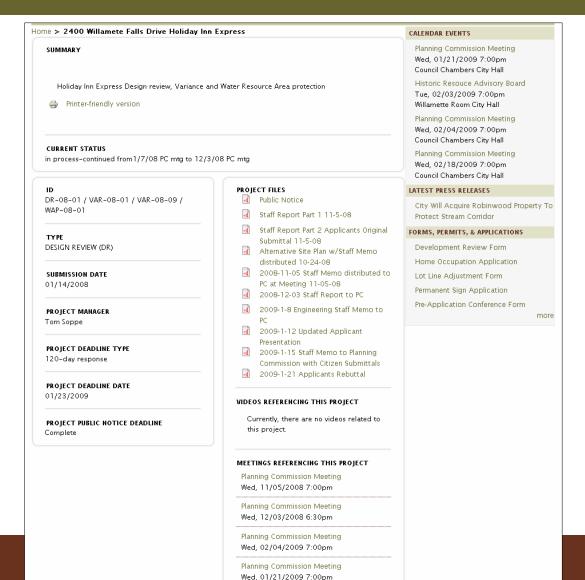
- City redesigned the web site in mid-2008:
 - West Linn-based Aha Consulting is the web design firm
 - Ongoing relationship with Aha for site upgrades; your suggestions are welcomed
- Main goals for redesign:
 - Ease of use
 - Cohesive web site
 - Decentralized control
- Land use cases were the foundation for site organization:
 - Exemplified need for "information, not data"
 - Spanned multiple meetings with a growing list of associated documents
 - Identified community interest

Philosophy

- Land use cases are individually created on the web site as "projects."
 - Think of each project as a file folder:
 - As new documents are created and are associated with the case, they are filed online.
- Land use cases are associated with "meetings."
 - The same project file will be linked to every meeting at which it's discussed.
 - As new meetings are added to the calendar, the meeting dates are tracked in the project file.
- The City attaches projects to meetings to ensure information:
 - Is only accessible from one web location
 - To ensure consistency in the file
 - To track the file over time



Example: Project





Example: Meeting

Home > Planning Commission Meeting

LOCATION

Council Chambers City Hall

DATE

Wed, 01/21/2009 7:00pm

VIDEOS REFERENCING THIS MEETING

Currently, there are no videos related to this meeting.

LAND USE CASES AND PROJECTS ON THIS MEETING AGENDA

2400 Willamete Falls Drive Holiday Inn Express

SUMMARY

a)City Web Site Training- Short presentation on the best ways to get land use project information and agenda items Staff: Kirsten Wyatt

MEETING AGENDA

2009-1-21 Revised Agenda

b)Public Hearing- Design Review Variances and Water Resource Area Protection for Holiday Inn Express 2400 Willamette Falls Drive; DR-08-01/VAR-08-01/WAP-08-01 Staff: Tom Soppe (continued from January 7, 2008)

Planning Commissioner Training

CALENDAR EVENTS

Planning Commission Meeting

Wed, 01/21/2009 7:00pm Council Chambers City Hall

Historic Resouce Advisory Board

Tue, 02/03/2009 7:00pm Willamette Room City Hall

Planning Commission Meeting

Wed, 02/04/2009 7:00pm Council Chambers City Hall

Planning Commission Meeting

Wed, 02/18/2009 7:00pm Council Chambers City Hall

LATEST PRESS RELEASES

City Will Acquire Robinwood Property To Protect Stream Corridor

FORMS, PERMITS, & APPLICATIONS

Development Review Form

Home Occupation Application

Lot Line Adjustment Form

Permanent Sign Application

Pre-Application Conference Form

more

Contact Us

- Employee Loair

Privaci

Site designed by aHa Consulting



Practice

- Tonight we'll learn about the nine (or more) different ways to reach the same project file:
 - 2400 Willamette Falls Drive (Holiday Inn Express)
 - 1. Projects
 - 2. E-Notifications
 - 3. Agendas
 - 4. Calendar
 - 5. RSS
 - 6. Search
 - 7. Maps
 - 8. Site Menus
 - 9. Direct Links





- Screen shots and "live" web use
- This presentation will be posted online.
- Each web tool is designated by difficulty of use:

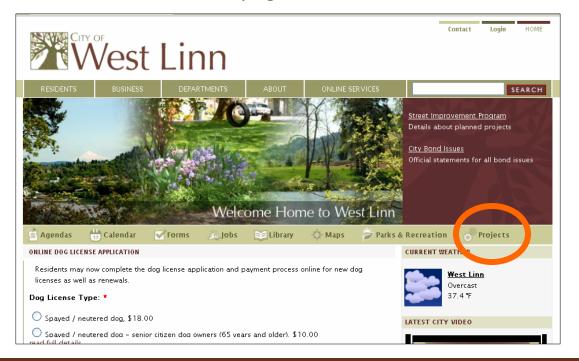






Projects

- ♦ Web address: http://westlinnoregon.gov/planning/projects
- Best resource if you know the name of the project or the general address
- Accessible from the home page:







Example: Projects Page

Contains Submit			
	Description/Detail	Туре	
ANX-08-01	20800 Hidden Springs Road 21 Acre Annexation	ANNEXATION (AN)	Map of 20800 Hidden Springs Road 21 Acre Annexation
AP-07-07	Between Valley View & Carriage Way build Marylhurst Park	APPEAL (AP)	
AP-08-01	LUBA Remand Office Building at 5750 Hood Street	APPEAL (AP)	
AP-08-04	3955 Cedaroak Drive build house	APPEAL (AP)	
AP-08-05	19122 Kantara Way LUBA appeal of 2-Lot Minor Partion	APPEAL (AP)	
AP-08-06	Appeal CC HRB condition of approval 1850 Buck Street House Demolition	APPEAL (AP)	
CDC-07-04	Tualatin & Willamette River protection	COMMUNITY DEVELOPMENTS CODE AMENDMENT (CDC)	
CDC-08-01	Transportation System Plan	COMMUNITY DEVELOPMENTS CODE AMENDMENT (CDC)	
CDC-08-03	Regulatory Improvement Code Amendment Package	COMMUNITY DEVELOPMENTS CODE AMENDMENT (CDC)	
CDC-08-04	Chapter 32 Code Amendments Water Resource Area Protection	COMMUNITY DEVELOPMENTS CODE AMENDMENT (CDC)	
CDC-08-05	CDC Amendments Chapter 85, 89, 91 & 92 Final Platting	COMMUNITY DEVELOPMENTS CODE AMENDMENT (CDC)	
CUP-08-01 / DR-08-08 / VAR-08-05	1860 Willamette Falls Drive Fire Station #59	CONDITIONAL USE PERMIT (CUP)	
CUP-08-02 / DR-08-09 / DR-08-10 / VAR-08-06 / VAR-08-07 / VAR-08-08	6050 Failing Street Fire Station #58	CONDITIONAL USE PERMIT	
/ VAK-00-09			
DR-08-01 / VAR-08-01 / VAR-08-09 / WAP-08-01	2400 Willamete Falls Drive Holiday Inn Express	DESIGN REVIEW (DR)	
DR-08-11	Hammerle & Willamette Park Restroom and	DESIGN REVIEW (DR)	

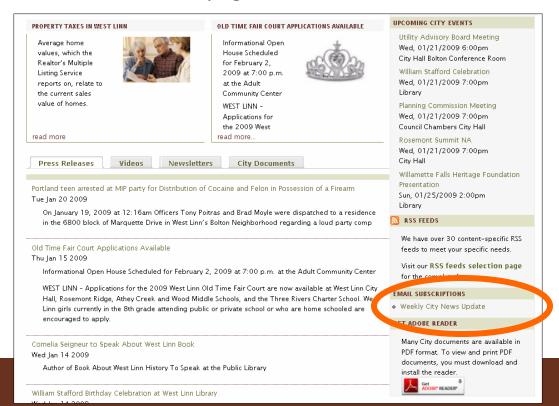


Live Demo: Projects Page



E-Notifications

- ♦ Web address: http://westlinnoregon.gov/enotifications
- Automated emails on a variety of topics.
- Accessible from the home page:







Example: E-Notifications Page

City Departments on Our Site:

- building
- city council
- city manager
- communications
- finance
- human resources
- info services
- library
- maps
- municipal court
- parks & rec
- planning
- police
- public works
- resident

Specific Types of Information Regardless of Department:

- public meeting
- job opportunity
- press release
- project

Neighborhood Associations:

- ◆ BHT
- Bolton
- Hidden Springs
- Marylhurst
- Parker Crest
- Robinwood
- Rosemont Summit
- Skyline Ridge
- Sunset
- Tanner Basin
- Willamette

Delivery Options - How often do you wish to receive updates?:

- Daily
- Weekly



Sent: Wed 1/21/2009 3:08 PM

Demo: E-Notifications Notice

rom: 👗 City of West Linn Oregon Website [subscriptions@westlinnoregon.gov]

To: Wvatt, Kirsten

Cc:

Subject: There are updates to the West Linn Website

PRESS RELEASE

Citizen Advisory Group Member Appointments - 01/20/2009

WEST LINN 倓 The West Linn City Council unanimously appointed 21 new members to the City候s ten Citizen Advisory Groups. All applicants submitted applications to the Mayor and City Councilors for their review and consideration before the appointments were made. Citizen Advisory Groups include the following members appointed to the following terms of service, with newly-appointed members marked with an 倜*å€□: **Budget**Committee 12/31/11 Thomas Frank* 12/31/11 Thomas Griffith* 12/31/09 Lewis McCoy 12/31/10 Ralph Ezagui 12/31/10 Karen Hensley

Old Time Fair Court Applications Available - 01/20/2009

Informational Open House Scheduled for February 2, 2009 at 7:00 p.m. at the Adult Community Center WEST LINN ât Applications for the 2009 West Linn Old Time Fair Court are now available at West Linn City Hall, Rosemont Ridge, Athey Creek and Wood Middle Schools, and the Three Rivers Charter School. West Linn girls currently in the 8th grade attending public or private school or who are home schooled are encouraged to apply.

Portland teen arrested at Minor in Possession Party in West Linn for Distribution of Cocaine and Felon in Possession of a gun - 01/20/2009

On January 19, 2009 at 12:16am Officers Tony Poitras and Brad Moyle were dispatched to a residence in the 6800 block of Marquette Drive in West LinnâeTMs Bolton Neighborhood regarding a loud party complaint. The arriving officers contacted several juveniles as they left the residence in question and determined they were under age and had been drinking alcohol. Several also admitted to smoking marijuana. During their investigation they requested the assistance of West Linn Officer Patrick McConnell.

PROJECT

2400 Willamete Falls Drive Holiday Inn Express - 01/21/2009

Holiday Inn Express Design review, Variance and Water Resource Area protection

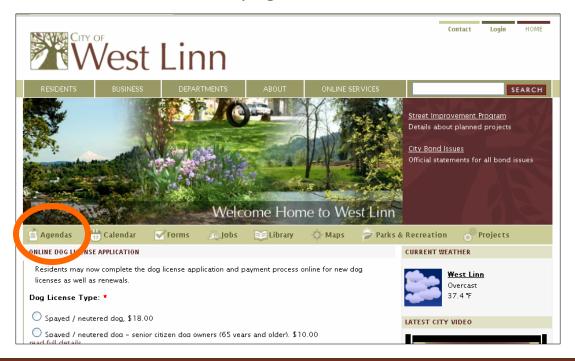
20800 Hidden Springs Road 21 Acre Annexation - 01/20/2009

21 acre annexation at 20800 Hidden Springs Road West Linn-Wilsonville School District http://westlinnoregon.gov/files/pre-ap summary annexation Erickson property.pdf



Agendas

- ♦ Web address: http://westlinnoregon.gov/agendas
- Arrays information based on the meeting agenda
- Accessible from the home page:







Example: Agendas Page

Home > Public Meetings and Notices

The below meetings are confirmed. For a listing of tentative meetings, visit the Tentative schedule page.

Meetings that occurred prior to July 1, 2008 can be found on the Meeting Archives page.

Date	Meeting	Agenda	Minutes	Details
Wed, 03/04/2009 7:00pm	Planning Commission Meeting			View meeting details
Wed, 02/18/2009 7:00pm	Planning Commission Meeting			View meeting details
Wed, 02/04/2009 7:00pm	Planning Commission Meeting			View meeting details
Tue, 02/03/2009 7:00pm	Historic Resouce Advisory Board	2009-02-03 Agenda SHPO Changes for N Cycle Memo		View meeting details
Mon, 01/26/2009	City Council Meeting	🖟 2009-01-26 Agenda	a	View meeting
Wed, 01/21/2009 7:00pm	Planning Commission Meeting	₹ 2009-1-21 Revised	Agenda	View meeting details
6:00pm	Utility Advisory Board Meeting		я	details
Tue, 01/20/2009 6:00pm - 7:30pm	Sustainability Advisory Board Meeting	₫ 2009-01-20 Agenda	а	View meeting details
Tue, 01/20/2009 6:00pm	City Council Work Session	2009-01-20 Agenda	9	View meeting details
Mon, 01/12/2009 6:00pm	Transportation Advisory Board Meeting	2009-01-12 Agenda	a-Revised	View meeting details
Mon, 01/12/2009 6:00pm	City Council Meeting	🖟 2009-01-12 Agenda	a	View meeting details
Wed, 01/07/2009 7:00pm	Planning Commission Meeting	₫ 2009-01-07 Agenda	a 2009-1-07 Minutes	View meeting details
Tue, 01/06/2009 7:00pm	Historic Resource Advisory Board	2009-1-06 Agenda	→ 2009-1-06 Minutes	View meeting details
Mon, 01/05/2009 6:00pm	City Council Swearing In	₫ 2009-01-05 Council In	l Swearing	View meeting details
				1.11

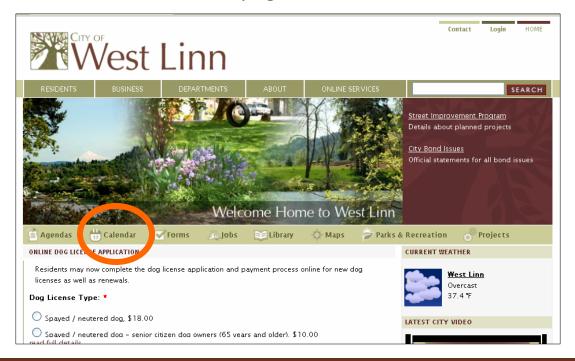


Live Demo: Agendas Page



Calendar

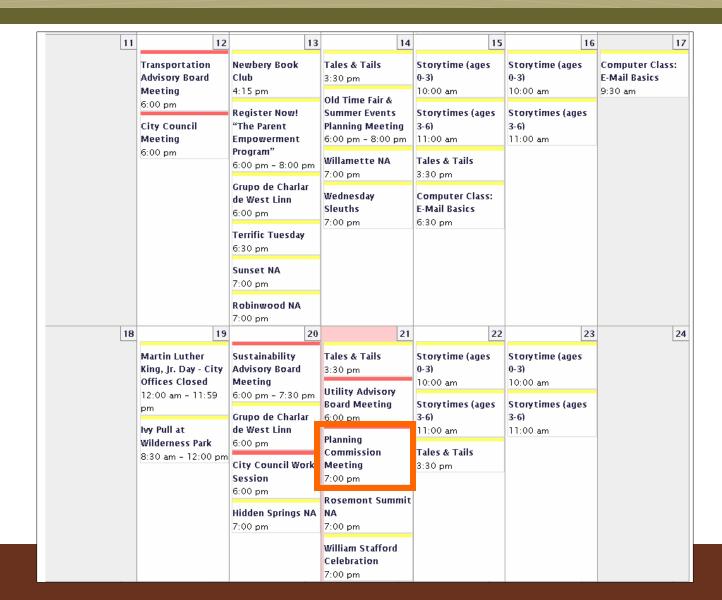
- Web address: http://westlinnoregon.gov/calendar
- Shows all City meetings, special events, and NA meetings
- Accessible from the home page:







Example: Calendar



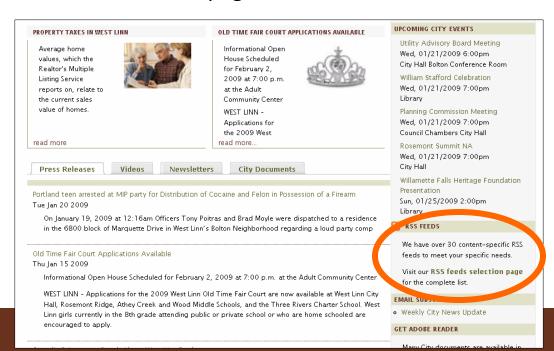


Live Demo: Calendar Page



RSS (Really Simple Syndication)

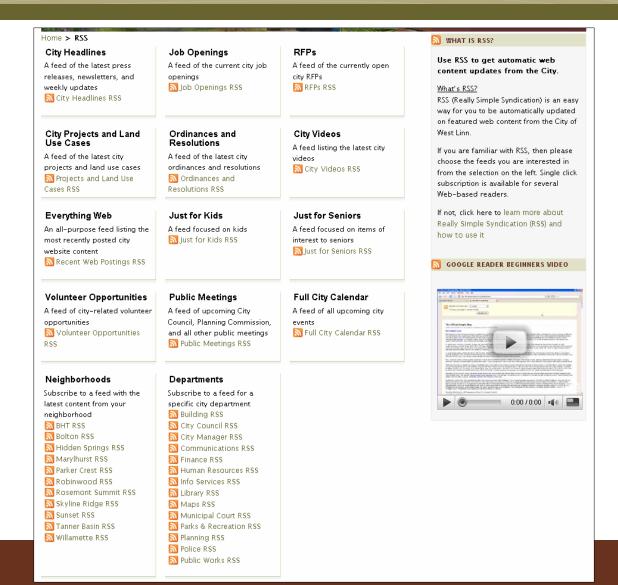
- ♦ Web address: http://westlinnoregon.gov/rss
- There are more than 30 feeds on a variety of topics.
- Notification on your reader when new content is added to a subscribed web site.
- Accessible from the home page:





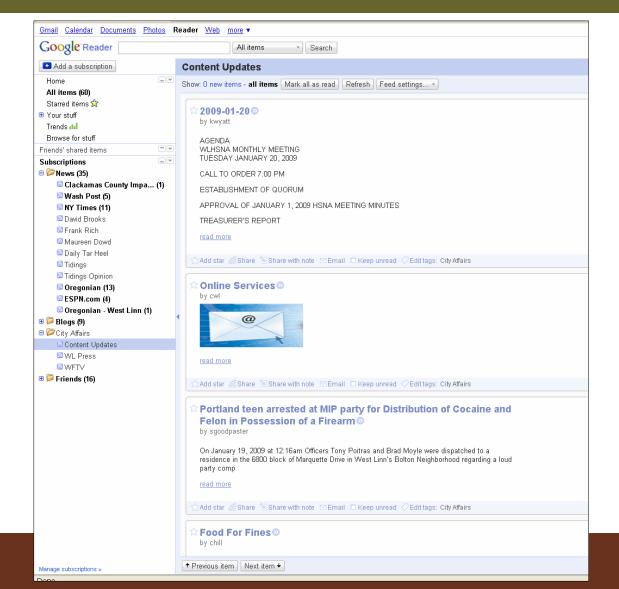


Example: RSS





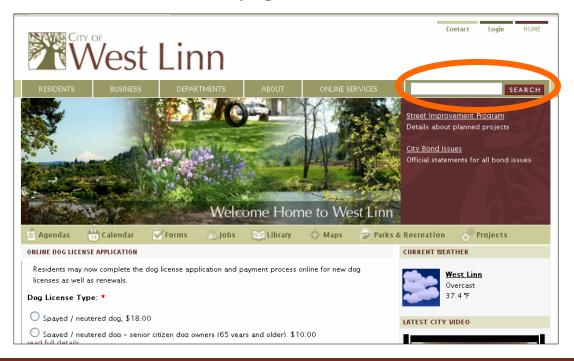
Demo: RSS



Search



- Web address: http://westlinnoregon.gov/
- Type in the key word to find the land use project
- Accessible from the home page:







Example: Search

Enter your keywords:				
holiday inn Search				
- ▶ Advanced search—				
SEARCH RESULTS				
2400 Willamete Falls Drive Holiday Inn Express				
Holiday Inn Express Design review, Variance and Water Resource Area protection				
Project / Land Use Case - tzak - 01/21/2009 - 11:55 - 0 comments - 0 attachments				
Planning Commission Meeting				
Temporary Apparatus Bays 2400 Willamete Falls Drive Holiday Inn Express Commission on Citizen Involvement Election of				
Public Meeting or Notice - tzak - 01/21/2009 - 09:01 - 0 comments - 0 attachments				
2008-12-10				
Department. Proposed Site Development: The 71 room Holiday Inn Express proceedings skipped a planning step. A mandatory meeting of the				
Neighborhoods Page - kwyatt - 01/12/2009 - 12:01 - 0 comments - 0 attachments				
Willamette NA				
Damage e. Planning Commission Activity Report Holiday Inn Update Announcements: Next WNA Meeting: February 11, 2008,				
Calendar Event - kwyatt - 01/12/2009 - 12:03 - 0 comments - 0 attachments				
2009-01-14				
Damage e. Planning Commission Activity Report Holiday Inn Update Announcements: Next WNA Meeting: February 11, 2008,				
Neighborhoods Page - kwyatt - 01/12/2009 - 12:02 - 0 comments - 0 attachments				
Planning Commission Meeting				
Agenda 2400 Willamete Falls Drive Holiday Inn Express a)City Web Site Training- Short presentation on the best				
Public Meeting or Notice - tzak - 01/09/2009 - 09:25 - 0 comments - 0 attachments				
2008-11-12				
Hours for the pantry are 3:00 to 7:00 pm Thursdays. Holiday closures: Thursday, November 27; Thursday, December 18 open for bread				
Commission meeting agendas dealing with the Holiday Inn Express proposed on Willamette Falls Drive. The Holiday Inn Express was				

Neighborhoods Page - kwyatt - 11/25/2008 - 14:47 - 0 comments - 0 attachments



Live Demo: Search





- Web address: http://westlinnoregon.gov/maps/maps-home
- City has a very accessible maps/GIS department
- New creation: online, interactive land use planning map
- Accessible from the home page:

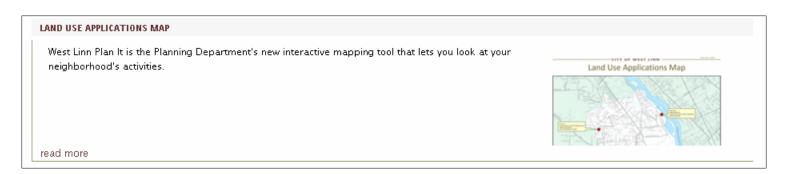






Example: Maps

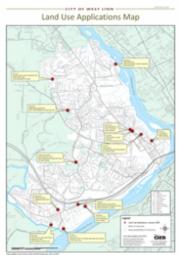
- Interactive mapping module is titled "Land Use Applications Map" and can be accessed from the Maps/GIS page, Planning page, or Building page.
- This module introduces two ways to use the interactive map:
 - PlanIt
 - Searchable, online map in a new web window
 - Clickable Map
 - Click directly on a map to go to land use project





Example: Maps

Home > Maps > Planning and Building Activity Maps > Land Use Applications Map



West Linn Plan It is the Planning Department's new interactive mapping tool that lets you look at your neighborhood's activities.

Find your home on the map and view Land Use Applications and Building Permits. Also view air photos, zoning, parks, and open spaces.

Last Updated: January 2009

NEW: West Linn Plan It Interactive mapping to look up building permits and land use cases:

Enter Here 🗗 👉

View Land Use Cases and Projects List:

Planning Department

Download printable version of the Land Use Applications Map:

PDF format

View larger image of the Land Use Applications Map:

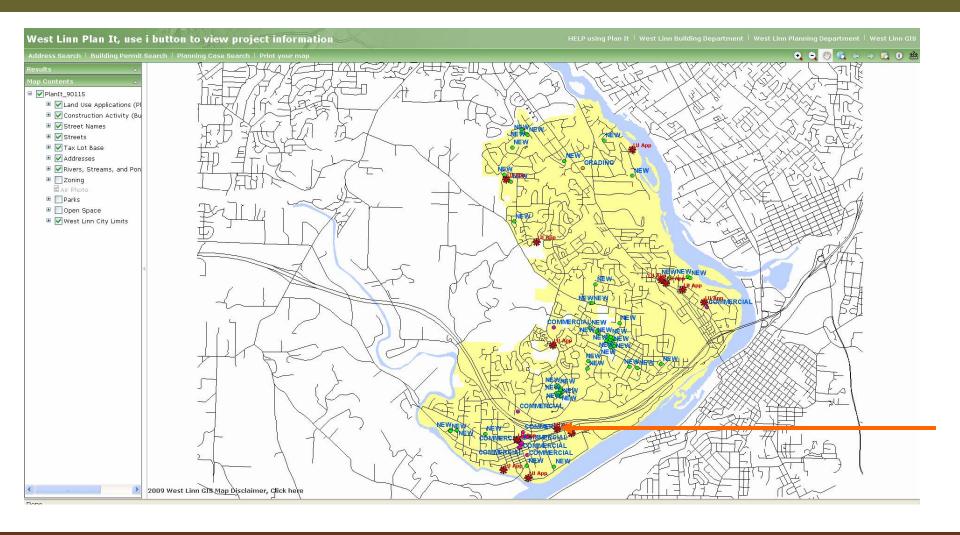
JPG format

West Linn's Interactive mapping featured on ESRI's Live User Sites: Enter Here

Disclaimer: This product is for informational purposes and may not have been prepared for, or be suitable for legal, engineering, or surveying purposes. Users of this information should review or consult the primary data and information sources to ascertain the usability of the information.



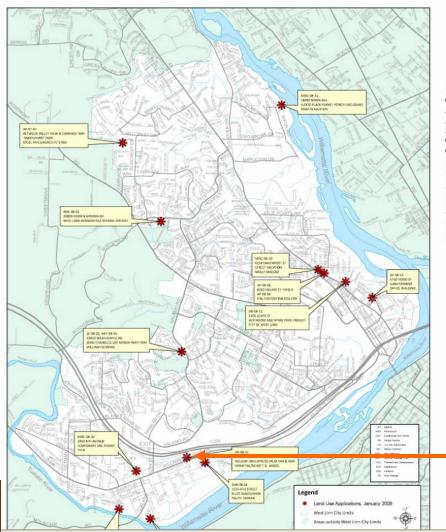
Example: PlanIt





Example: Clickable Map

Land Use Applications Map



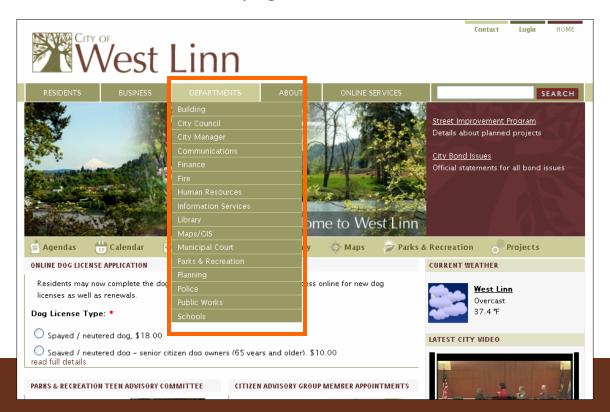
PROJECT CODES: AP: Appeal ANX: Annexation CUP: Conditional Use Permit DR: Design Review LLA: Lot Line Adjustment MIP: Minor Partition MISC:



Live Demo: Maps

Site Menus

- Web address: http://westlinnoregon.gov/
- Dropdown menus offer menuing options for the user to intuitively navigate
- Accessible from the home page:



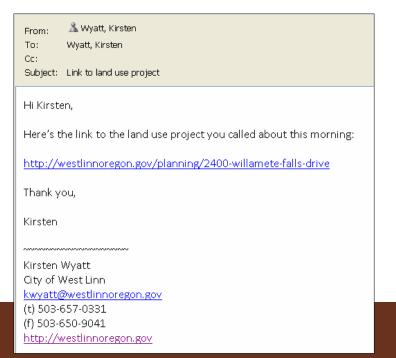




Live Demo: Site Menus

Direct Links

- Although the web is useful, the Planning Department is always available to answer your questions in person or on the telephone: 656-4211
- Once the Planning Department has determined what you are looking for, they will likely get your email address and send you a direct email link to the web site content you are searching for...

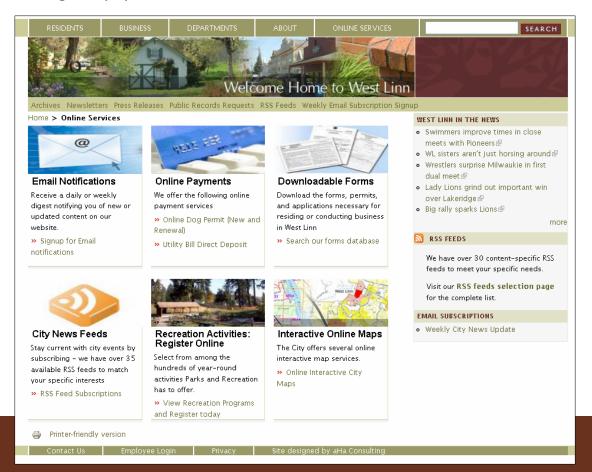




Other Web Enhancements

Online services

Dog licensing and payment is our first e-commerce service



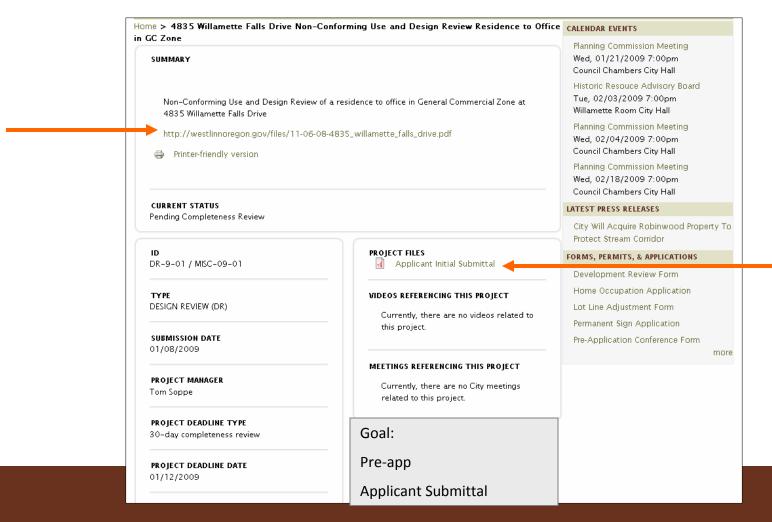
Plans

- Further enhancements are being made
- Feedback is always welcome:
 - webmaster@westlinnoregon.gov
- Minor tweaks to colors and design are anticipated to make site even more userfriendly and accessible
- Plans to roll out additional e-commerce programs throughout the Spring
- ♦ Will soon begin recruitment to get more citizens signed up for E-Notifications
- Will continue to refine how land use cases are shown on the site





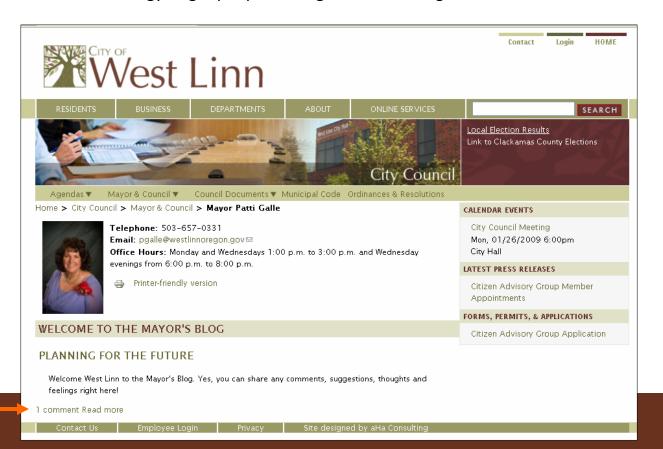
You asked for it, we deliver:





Plans

- There's great information on the web, but...
 - How can we use the web to encourage citizen participation?
 - Can we use technology to get people talking and interacting?



Discussion

Offline:

- Kirsten Wyatt
- Assistant to the City Manager
- kwyatt@westlinnoregon.gov
- **-** 503-657-0331